



Merchant account Pre-application form

Version CP-PAM-MO-M-001.2

A. Introduction and explanations

Thank you for your interest in opening a **merchant account** with us.

This form will help us evaluate your business to determine what type of account we can provide you with and the rates that will apply. We normally complete our review within 24-48 business hours.

Notes:

- If we pre-approve your business, to continue your application for a merchant account, you will have to open an IBAN account for business with ConnectPay for settlements. More information will follow
- If we pre-approve your business, we might still decide at a later stage during the application process that we will not be able to provide you merchant account services

Please fill in this pre-application form and email it to clientcare@connectpay.com.

B. Company profile

1. Company name

As it is mentioned in the corporate documents.

2. Country of incorporation

3. Phone number

4. Email

Please fill in the above contact details for the authorized representative filling the application.

C. Business profile

1. Products or services offered

2. Where are your customers located?

European Union/Economic European Area (EU/EEA) Worldwide

EU/EEA countries: Austria, Belgium, Bulgaria, Croatia, Republic of Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom and Norway.

2. Have you ever processed card payments before?

Yes

No

3. Website(s) / URL(s) *(separated by comma)*

4. Average monthly sales volume in euro *(or in euro value)* 5. Average transaction value in euro *(or in euro value)*

6. What is your chargeback history?

	Last month	2 months ago	3 months ago
Chargeback ratio by volume	_____ %	_____ %	_____ %
Chargeback ratio by count	_____ %	_____ %	_____ %